

Job Title	Technician
Department /location position based	Guernsey
Responsible to	General Manager / Director
Responsible for	N/A

About the Company - One partner for all your business needs in the Channel Islands

Mercury supply leading brands and services to the Corporate, Hospitality, Retail and Healthcare sectors. Founded in 1965, with offices in Jersey and Guernsey, Mercury Distribution is a trusted partner in the Channel Islands. With an experienced management team, we are at the forefront of commercial distribution, installation, and support services on the Islands. Whether it's designing a new commercial kitchen, to installing the latest eco-friendly coffee machine or supplying all your cleaning and hygiene needs, Mercury is the partner of choice for international brands and local customers.

Job summary (the overall purpose of the job)

To deliver, install, service, repair and maintain a range of equipment from healthcare, coffee machines and assist engineering department, with testing and servicing equipment and installing chemical and paper dispensers.

Experience with electrics is welcome and you will need to have a clean driving license as well as a flexible, can-do attitude.

Main duties and tasks

- Electrical qualification desirable but not essential
- Collection, delivery, installation/assembly and removal of equipment that is relevant to the healthcare division
- Service, maintain and repair of such equipment to level of ability, using experience, diagnostic tools and supplier information
- Provide basic user advice on equipment to retail and trade customers, regarding installation, service, repair and usage
- Visits to site to plan installations, measure up, look at suitability of equipment, manpower required, timescales etc
- Organising rentals, liaising with customers, carers, nurses etc.
- Decontaminate hire equipment collected from customers
- Liaise with warehouse for delivery of stock to retail outlet
- Install sanitary-chemical, decaeser and paper dispensers.
- Carry out product testing including up to date loler inspections and annual servicing
- Carry out and record dispenser servicing
- Liaise with supplier engineers & technical departments where necessary.
- Assist with other deliveries form the warehouse at peak times, holidays or sickness
- Assist with stock checks

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